

## NexSys Privacy Policy

### 1. Introduction

NexSys respects your privacy and is committed to protecting your personal information in accordance with the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth). This Privacy Policy explains how NexSys collects, uses, discloses, and manages your personal information.

### 2. Collection of Personal Information

NexSys collects personal information necessary to provide you with IT services and support. This may include your name, contact details, company information, billing information, and any other details necessary to facilitate our services. Where appropriate, we will collect personal information directly from you, but we may also collect it from publicly available sources, third parties, or through our website and online services.

### 3. Use and Disclosure of Personal Information

NexSys may use and disclose your personal information to:

- Provide, manage, and enhance our services;
- Communicate with you regarding our products, services, and support;
- Process payments and administer accounts;
- Ensure compliance with legal obligations; and
- Conduct market research and improve customer experience.

We may disclose your information to third-party providers who assist in our operations, such as IT support services, payment processors, and analytics providers, or when required by law.

### 4. Security of Personal Information

NexSys is committed to keeping your personal information secure. We employ a range of measures, including data encryption, secure access protocols, and staff training to protect against unauthorised access, modification, or disclosure. Personal information is stored in a secure environment and is accessible only to authorised personnel.

## 5. Access and Correction of Personal Information

You have the right to request access to or correction of the personal information we hold about you. To do so, please contact us using the details below. We will take reasonable steps to ensure that the information we hold is accurate, complete, and up-to-date.

## 6. Overseas Disclosure

NexSys may disclose personal information to third parties located outside Australia, such as cloud service providers. In such cases, we take reasonable steps to ensure that any overseas recipient complies with the APPs or equivalent data protection standards.

## 7. Use of Cookies and Tracking

Our website may use cookies and similar tracking technologies to enhance your experience, analyse site usage, and deliver relevant advertising. You can adjust your browser settings to refuse cookies, but this may impact the functionality of our website.

## 8. Changes to Our Privacy Policy

NexSys may update this Privacy Policy to reflect changes in our practices, legal requirements, or technology. We encourage you to review our Privacy Policy periodically.

## 9. Contact Us

For questions, concerns, or to access or correct your personal information, please contact us at:

Email: [info@nexsysit.com.au](mailto:info@nexsysit.com.au)

Phone: +61 1300 733 010

Address L27 101 Collins Street  
Melbourne VIC 3000  
Australia

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